

FIG. 1

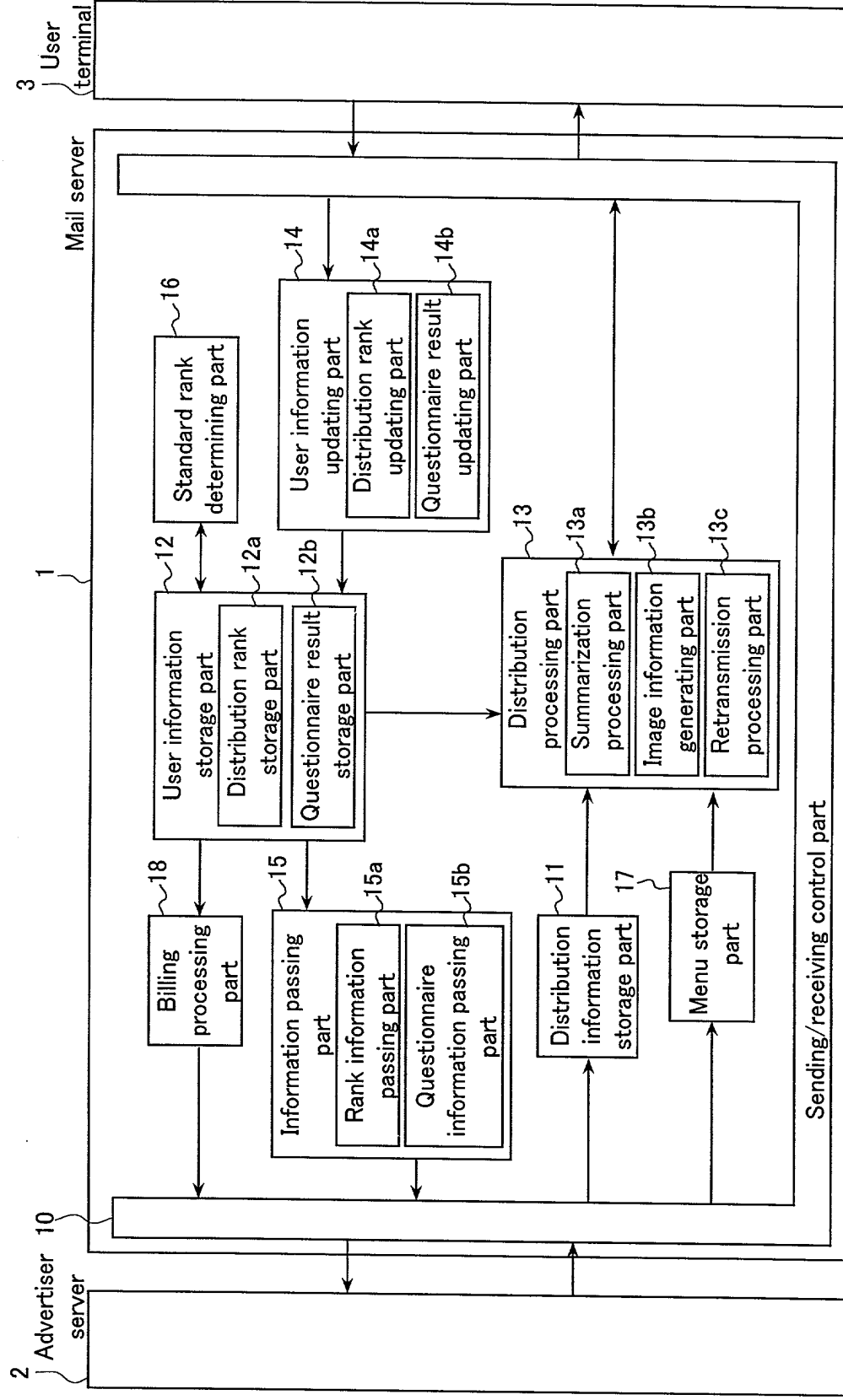


FIG. 2

User	Sender's address	Rank
x x x x	SHOP@NET	C
	MALL@NET	D
ΔΔΔΔ	SHOP@NET	D
	HOBBY@NET	A
	NEWS@NET	B

FIG. 3

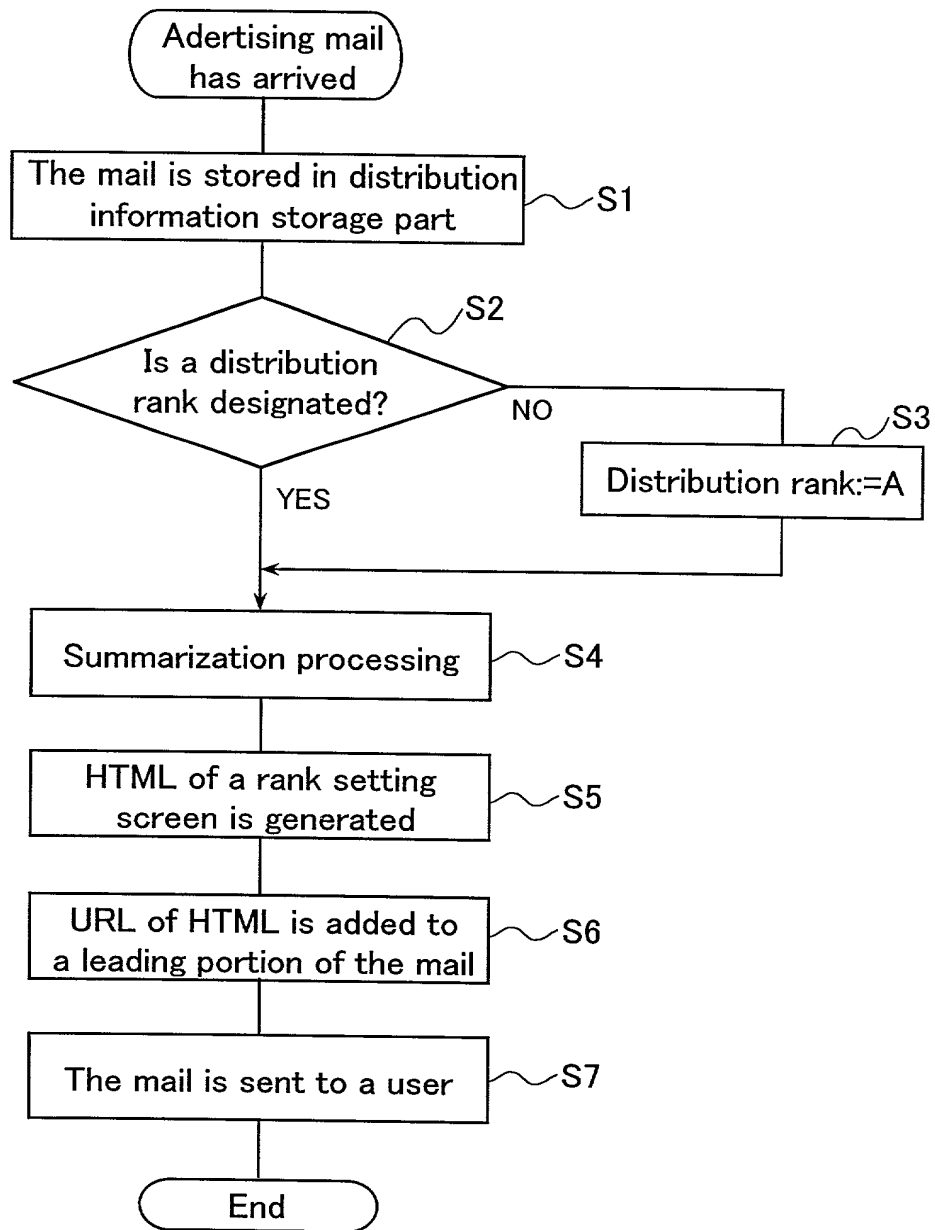


FIG. 4

FIG. 5A

FIG. 5A

☆☆☆☆☆☆☆☆☆☆SHOP NET News January 2001☆☆☆☆☆☆☆☆☆☆

◆Advertisement◆-----

☆xxx The number of members topped 50,000 xxxxxxxx

☆xx

☆xxx Why don't you join us? xxxxxxxx

☆ <http://aaa.com/Start.htm>

■SHOP NET Hot News

- Let's go to Hawaii by xxx!

SHOP NET has a tie-up with XXX Corp. dedicated to outdoor goods to give you a nice present (special limited-time offer).

During the campaign, two people among those who give a correct answer can go to Hawaii by lottery

For more information <http://aaa.com/News.htm>

■Latest Contents Information

- Mini-features [WebXX]

Recently, the scope of contents is being remarkably broadened, [WebXX] site.

Particularly, filled with interviews with people of interest, people and things most talked about. We will introduce some of them to you.

For more information <http://aaa.com/Special.htm>

FIG. 5B

☆☆☆☆☆☆☆☆☆☆SHOP NET News January 2001☆☆☆☆☆☆☆☆☆☆

◆Advertisement◆-----

☆xxx The number of members topped 50,000 xxxxxxxx

■SHOP NET Hot News

- Let's go to Hawaii by xxx!

■Latest Contents Information

- Mini-features [WebXX]

FIG. 5C

■■ SHOP NET News January 2001 ■■■

(Advertisement) Why don't you join us? xxx <http://aaa.com/Start.htm>

<1> SHOP NET Hot News Let's go to Hawaii by xxx!

- Two people can go to Hawaii by lottery <http://aaa.com/News.htm>

<2> Latest Contents Information Mini-features [WebXX]

- [WebXX] site with broaden contents Filled with topics

For more information <http://aaa.com/Special.htm>

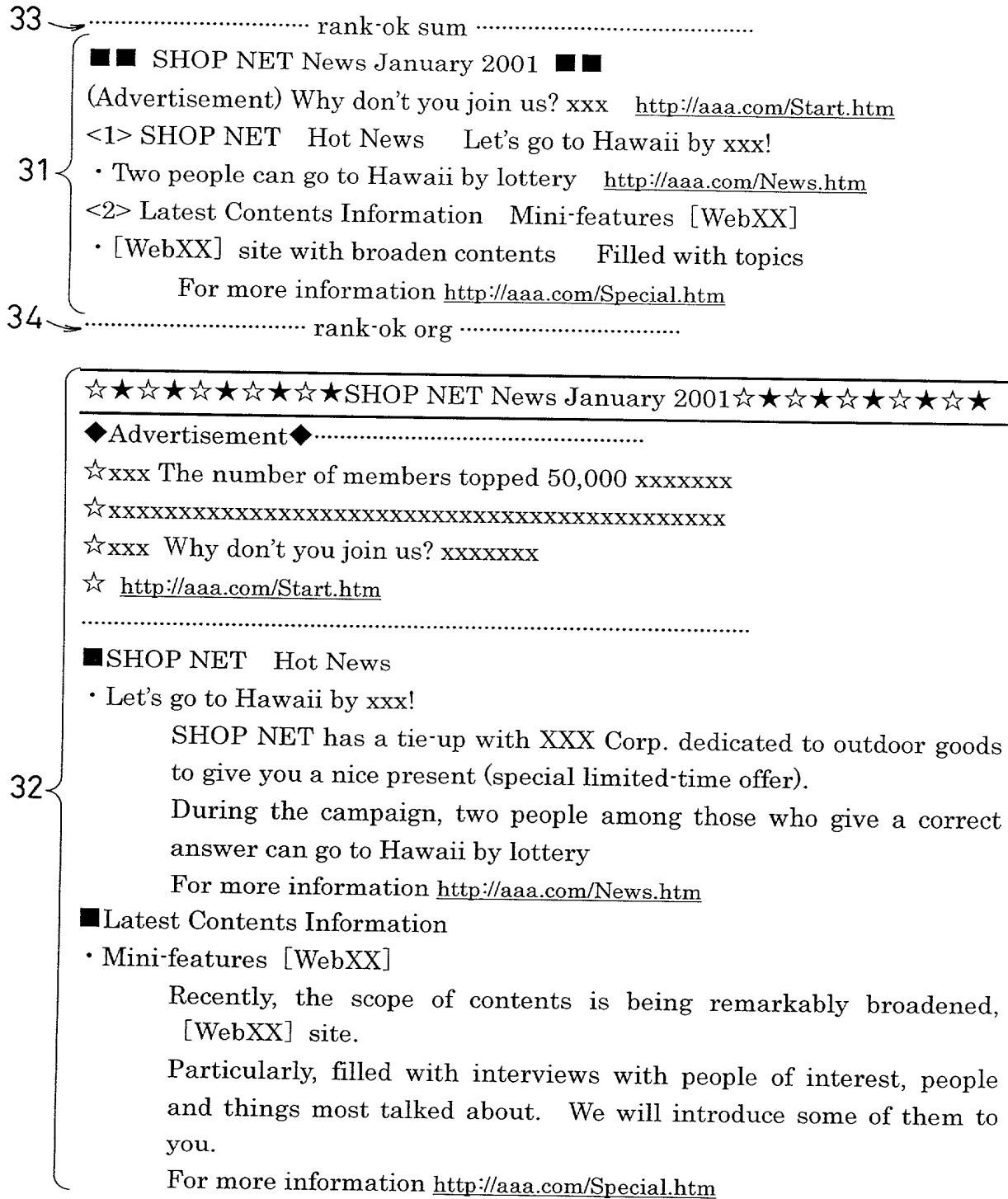


FIG. 6

FIG. 7

4

Sender : SHOP@NET User : xxxx

◇Rank setting/alteration

41

C

▽

42◇Please tell me the reasons
why you changed a rank

43

Because I became less interested in
goods after purchase

▽

◇Input column for comments

44

J-POP information is good

△

▽

45

Determination

FIG. 7

Reason ID	Display contents
R1	Because I became less interested in goods after purchase.
R2	Becasue the amount of information is too large
R3	Because the frequency of mail transmission is too high
R4	For collecting information of goods
R5	Becasue there is an interesting article

FIG. 8

Reason ID	Display contents
C1	Price information of personal computers
C2	Function information of personal computers
C3	Price information of software
C4	Function information of business software
C5	Function information of hobby software

FIG. 9

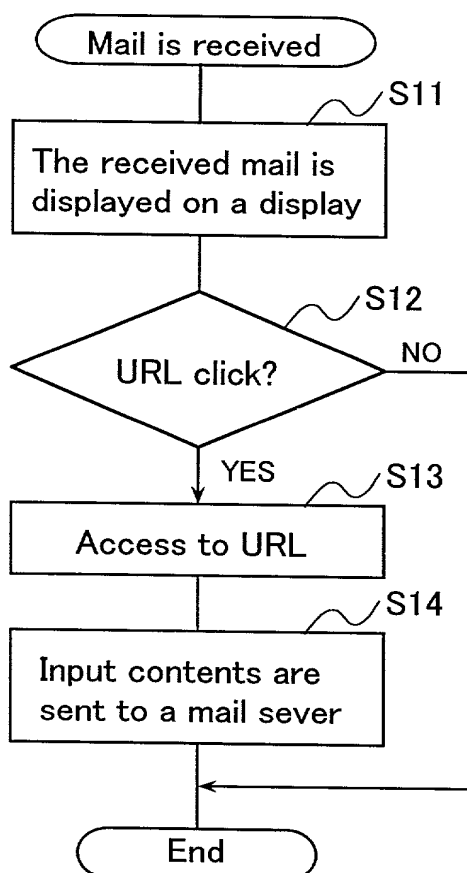


FIG. 10

4

Mr./Ms. xxx

Please select alteration of a rank or
of retransmission of an original

	Rank	Original
Sender 1: Subject name xxxxxx	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sender 2: Subject name xxxxxx	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sender 3: Subject name xxxxxx	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Sender 4: Subject name xxxxxx	<input type="checkbox"/>	<input type="checkbox"/>

61

62 **Determination**

FIG. 13

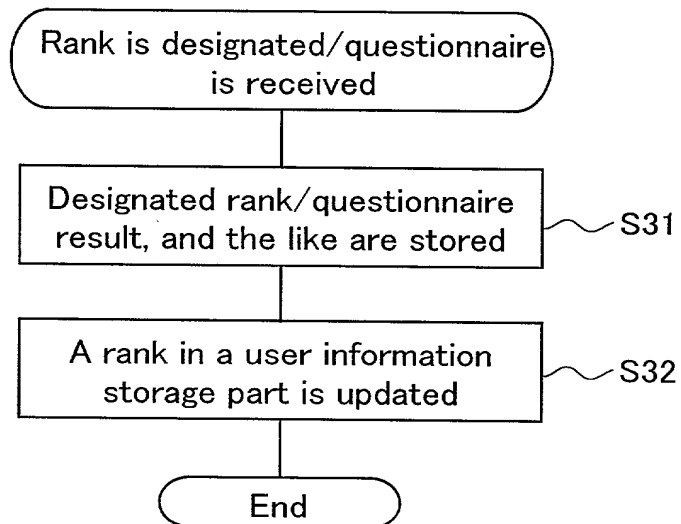


FIG. 14

Sender	User	Rank	Answer to a questionnaire	Comment
SHOP@NET	x x x x	C	R1	J-POP information is good
	△△△△	D	R2	

FIG. 15